



# AvidDock Guide

Installation and Overview



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Product features, specifications, system requirements, and availability are subject to change without notice.

**Guide Part Number** 9329-66107-00 REV A 12/19

## Safety Compliance

**Safety Statement: (Model #: 9100-65779)**

This equipment has been tested to comply with USA, Canadian, EU and International safety certification standards: UL 60950-1 2nd edition, CAN/CSA C22.2 No. 60950-1-07; 2nd edition, EN 60950-1:2006 /A11, /A1, /A12, /A2 and IEC 60950-1:2005/A1, /A2.

Avid Technology Inc., has been authorized to apply the appropriate NRTL mark on its compliant equipment.

## Power Safety Input Rating

Pro Tools | Dock: 12Vdc, 2.5A

## Warning



## Important Safety Instructions

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this equipment near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other equipment (including amplifiers) that produce heat.
- 9) Only use attachments/accessories specified by the manufacturer.
- 10) Only perform the services explicitly described in the install and or user manual. For services or procedures not outlined in the install or user manual, speak with authorized service personnel.
- 11) Refer all servicing to qualified service personnel. Servicing is required when the equipment has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the equipment, the equipment has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 12) For products that are a Mains powered device:
  - The power inlet is the main disconnect device and should remain accessible. Disconnect the power cord before servicing the unit.
  - Protect power cords from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the equipment.
  - Unplug this equipment during lightning storms or when unused for long periods of time.



**Warning!** To reduce the risk of fire or electric shock, do not expose this equipment to rain or moisture.

Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.

This unit may be provided with a power supply cord set suitable for 120V AC input only (for U.S.A. and Canada). For other than U.S.A. and Canada, a qualified person must provide for use with this unit, an appropriate, approved power supply cord set which is in compliance with the end use country requirements and has a minimum cross-sectional area of 1.0mm<sup>2</sup>.

13) For products containing a lithium battery:



**Warning!** Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

14) For products with a power switch:

It should remain accessible after installation.

15) The equipment shall be used at a maximum ambient temperature of 40° C and maximum altitude of 2000m.

16) For products with an operator-accessible fuse:

CAUTION: For continued protection against risk of fire, replace only with same type and rating of fuse.

ATTENTION: Pour ne pas compromettre la protection contre les risques d'incendie, remplacer par un fusible de même type et de même caractéristiques nominales.

17) For products that are not rack-mountable: Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the equipment. When a cart is used, use caution when moving the cart/equipment combination to avoid injury from tip-over.

#### 18) Rack-Mount Safety Instructions

1) Elevated Operating Ambient - If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment might be greater than room ambient. Therefore, consider installing the equipment in an environment compatible with the maximum ambient temperature (T<sub>ma</sub>) specified by the manufacturer.

2) Reduced Air Flow - Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised. Stage 48 airflow is from the front of the chassis enclosure to the rear. Make allowances for cooling air to be available to the front panel surface and no restrictions at the rear.

3) Mechanical Loading - Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.

4) Circuit Overloading - Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

5) Reliable Earthing - Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (for example, use of power strips).

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# Introduction

Welcome to the Avid Dock studio controller and tablet dock from Avid®. The Dock uses Avid's high-speed EUCON™ (Extended User Control) control protocol to enable fully integrated control of Pro Tools® and other EUCON-compatible audio and video applications via an Ethernet connection.

The Dock is designed to be used with the Avid Control app for iOS and Android tablets. The Dock/Control combination can also be used simultaneously with up to four S1s, or with one S3, and/or supported Avid Artist media controllers.

This guide shows how to install the Dock and EuControl software, and provides an overview of the Dock control surface.

After installing the Dock and EuControl software, see the *Using EuControl Surfaces.pdf* for instructions on how to use the Dock and other Avid media controllers to record, edit, and mix in Pro Tools. Thanks to the EUCON protocol, most steps for Pro Tools are also applicable in other EUCON-aware applications from our development partners, including Logic Pro X, Cubase, Nuendo, Pyramix and more (see the *EUCON Application Setup.pdf* to learn how to set up EuControl communication with these applications).



*Dock with Pro Tools | Control app on iPad (iPad not included)*

## EuControl Software



EuControl lets your workstation computer find, link, and communicate with the Dock and Control app via the EUCON protocol. EuControl also lets you set preferences and customize the controls on your Dock, S1, S3, or Artist series media controller. EuControl software must be installed on the workstation computer before you can use the Dock with your application. You can also control applications on a secondary workstation computer by installing the separate EUCON Workstation software.

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## What's Included

- Avid Dock control surface
- Power cable and power adapter
- Cat5e (350 MHz) Ethernet crossover cable
- Documentation pack, which includes the EuControl software Activation Card, Dock Welcome Card, Pro Tools | Dock Safety & Regulatory Guide, Health and Safety Guide, and a warranty card

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## Additional Required Equipment

- A supported Apple iPad or Android tablet with the most recent version of the Avid Control App from Avid. Avid Control requires a data (host) connection between the tablet and your primary workstation, using either of the following:
  - Wi-Fi\*
  - Mac only: Apple Lightning to USB 3 Camera Adapter + USB 2 Ethernet adapter connected to iPad running iOS 9.3.x or later. A Lightning cable connected to a power source such as the USB port on the Dock is required to power the Camera Adapter. For more information, visit [www.apple.com](http://www.apple.com).
  - Android: Samsung Galaxy Tab A SM-T590 USB 3.1 Type C to RJ45 Ethernet Adapter, or equivalent.



*\*The Dock does not provide Wi-Fi; a wireless router is required. For more information, see the Pro Tools | Control Guide.pdf.*

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## Optional Equipment

- A USB-Ethernet adapter or Thunderbolt-Ethernet adapter, if there is no available Ethernet port on your workstation.
- If your system also includes an S3, the Dock Link Kit is available to mechanically attach the units. For more information visit [S3-Dock-Link](#).

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## System Requirements and Compatibility

One Dock can be used with EuControl Software at a time. In addition, one Dock can be used in conjunction with:

- The Avid Control app and up to four S1s (each with an additional tablet/Control app)
- Or one Avid S3, one Artist Color, and up to four Artist Mix.
- Avid can only assure compatibility and provide support for hardware and software it has tested and approved. For compatibility information and other resources, visit:

<http://avid.force.com/pkb/articles/compatibility/EuControl-Compatibility>

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## Registration

Review the enclosed Registration Information Card and follow the instructions on it to quickly register your purchase online. By registering, you become eligible to receive the following:

- Technical support information
- Software update and upgrade notices
- Hardware warranty information

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## About This Guide

This guide shows how to install the Dock and provides an overview of its controls. To learn how to use the Dock with Pro Tools, see the Using EuControl Surfaces.pdf.

For information about Dock support in DAWs and applications from our Development Partners, contact the manufacturer.



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# Conventions Used in This Guide


All of our guides use the following conventions to indicate menu choices and key commands:

Convention	Action
File > Save	Choose Save from the File menu
Control+N	Hold down the Control key and press the N key
Control-click	Hold down the Control key and click the mouse button
Right-click	Click with the right mouse button


The names of Commands, Options, and Settings that appear on-screen are in a different font.

The following symbols are used to highlight important information:

 *User Tips are helpful hints for getting the most from your system.*

 *Important Notices include information that could affect your data or the performance of your system.*

 *Shortcuts show you useful keyboard or mouse shortcuts.*

 *Cross References point to related sections in this guide and other Avid guides.*

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## Hardware Switches on Avid Control Surface

The names of switches on the Dock and other control surface are shown in bold, such as **Sel**. The two **Surface SHIFT** switches on the Dock are indicated by bold text, in all-caps to distinguish them from references to the **Multi Select/SHIFT** Global Modifier switch (S3 only) and the Shift key on your computer keyboard.



Surface SHIFT switches

## Accessing Secondary Functions Using Surface SHIFT

The **Surface SHIFT** switches are used in conjunction with other switches to access a secondary layer of functions. The primary function of switches are shown directly on each switch. Most secondary functions are listed next to each switch, or on the switch but in black text with a white background. For example, for the **Rec/A** switch, **Rec** (track record enable) is the primary function and **A** (track Automation mode) is the secondary function. (You can swap the primary and secondary function for this switch in Eu-Control).

The following terminology is used to describe Dock **SHIFT** functions, for example:

**To enable Do to All:**

- “Press and hold the Dock **SHIFT** switch then press the **Do to Sel/Do to All** switch.”

is written as

- “Press **SHIFT + Do to Sel/Do to All**.”

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## How to Use this PDF Guide

These are some useful features of this PDF:

- The Bookmarks on the left serve as a continuously visible table of contents. Click a + symbol to expand that heading to show subheadings. Click the – symbol to collapse a subheading. Click on a subject heading to jump to that page.
- The Table of Contents provides active links to their pages. Select the hand cursor, allow it to hover over the heading until it turns into a finger. Then click to locate to that subject and page.
- Any text entry in [blue](#) is an active link. Click on the link to go to that section.
- Select Find from the Edit menu to search for a subject.

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## Resources

The Avid website ([www.avid.com](http://www.avid.com)) is your best online source for information to help you get the most out of your Avid system. The following are just a few of the services and features available.

### Account Activation and Product Registration

Activate your product to access downloads in your Avid account (or quickly create an account if you don't have one). Register your purchase online, download software, updates, documentation, and other resources.

<https://www.avid.com/account>

### Support and Downloads

Contact Avid Customer Success (technical support); download software updates and the latest online manuals; browse the Compatibility documents for system requirements; search the online Knowledge Base or join the worldwide Avid user community on the User Conference.

For the Dock visit:

<https://www.avid.com/Dock-Support>

### Products and Developers

Learn about Avid products; download demo software or learn about our Development Partners and their plug-ins, applications, and hardware.

<https://www.avid.com/Products/index.html>

### Get Started Fast Video Tutorials

Watch the latest video tutorials for the Control app, Dock, S3, and other EuControl products on YouTube:

[S3 + Dock Integrated Workflows](#)

For earlier EuControl hardware and software videos, watch the Get Started Fast videos:

[Get Started Fast with Pro Tools | S3 and Dock](#)

You can find more videos, including the latest workflow tutorials, on the Avid website. Go to [www.avid.com](http://www.avid.com), view Products and select Pro Mixing. Follow the links for your controller and check the Learn and Support listings for video resources.

# Installation and Setup

This section shows how to get your Dock set up as a studio controller, and consists of the following steps:

- [Connecting the Dock](#)
- [Installing EuControl Software](#)
- [AutoLaunch Settings](#)
- [Updating Dock Firmware](#)
- [Installing and Connecting Avid Control](#)
- [Enabling EUCON in Pro Tools](#)
- [Confirming EUCON](#)

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## Connecting the Dock

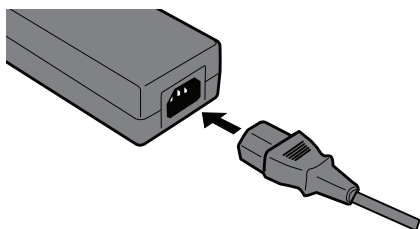
Connecting the Dock involves the following steps.

- [Connecting Power](#)
- [Connecting Ethernet](#)
- [Powering the Dock On](#)

### Connecting Power

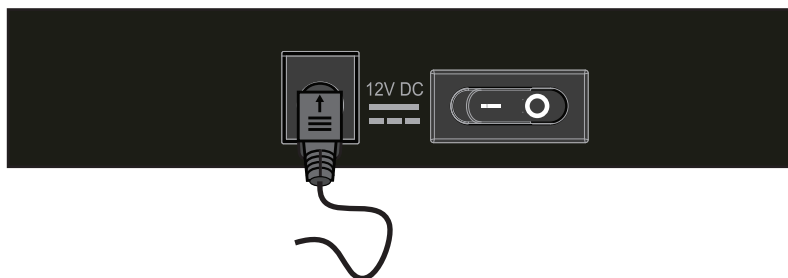
To connect your Dock to your workstation computer:

- 1 Plug one end of the AC power cord into the power adapter and the other into a power outlet. Make sure the AC power cord is pushed all the way into the adapter.



*Connecting an AC cable to the power adapter*

- 2 Connect the DC output cable from the power adapter to the DC In jack on the back panel.



*Connecting the power cable to the DC In jack*

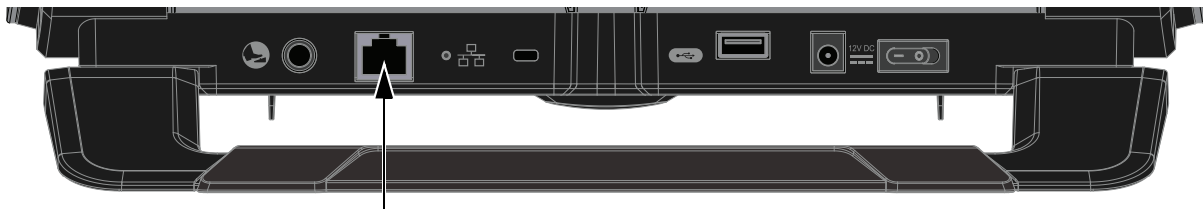
## Connecting Ethernet

Depending on your configuration requirements, you can connect the Dock directly to your workstation computer (the computer running Pro Tools or other DAW), to a router or switch that is then connected to your workstation computer, or to an S3 that is connected to your workstation computer.

**⚠** *Standard routers and switches can be used if you are using the Dock without an S1 or S3, or with an S3 but only using the S3 as a control surface. However, to use the built-in AVB audio I/O on the S3, the S3 must be connected directly to the computer or to an AVB-compatible Ethernet switch. Visit [www.avid.com/Dock-Support](http://www.avid.com/Dock-Support) for information on compatible peripherals.*

**To connect Ethernet between the Dock and your workstation computer:**

- 1 Connect one end of an Ethernet Crossover cable into the Ethernet port on the back panel of the Dock.



*Ethernet port on the back panel of the Dock*

- 2 Connect the other end of the Ethernet cable to an available Ethernet port on your computer, or to the computer's Thunderbolt port using an Ethernet-to-Thunderbolt (or Ethernet-to-USB) adapter.  
Or, if your system includes a Dock and an S3 you can connect the Dock to Network port **B** on the S3, and connect S3 network port **A** to your workstation.

**⚠** *The Dock cannot connect to your workstation computer using a wireless connection. A hard-wired network connection is required.*

- 3 If you want to connect the Dock to a local area network, or to connect additional Artist Series media controllers, connect the Ethernet cable to an Ethernet router or switch, and make sure the router or switch is powered on before powering on the Dock.

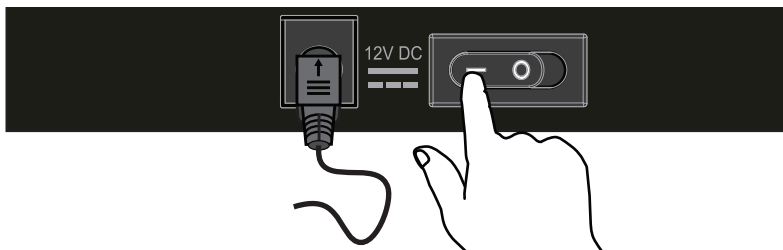
## Joining the Dock to S1 or S3

If you are using the Dock with S1(s) see the [Avid S6 Guide.pdf](#) for information on joining the units. If you are using the Dock along with an S3 you can use the S3 Dock Link kit (not included) to securely attach them to each other. The Link kit lets you attach the Dock to either the left or right of S3 to keep the stable and aligned. You can install the Link Kit at any time. To learn how, see [Avid S3 Dock Link Kit](#).

## Powering the Dock On

**To power the Dock on:**

- 1 Press the power switch on the back of the Dock to the “on” position.  
The fader jumps and the LEDs blink during initialization.



When the Dock is initially powered on, but not yet attached in the My Surfaces list in EuControl Settings, the LEDs cycle from dim to light purple. When the Dock is attached in My Surfaces, the 12 switch LEDs in the center light solid purple. When attached and an application with Soft Keys is focused, the assigned Soft Key colors are shown in the switch LEDs.

- 2 When the Dock is finished initializing, proceed to [Installing EuControl Software](#).

## Installing EuControl Software

Next, install EuControl software on your workstation computer. The computer running media applications is referred to in this guide as a *workstation*. An Internet connection is required to download EuControl.

### To install EuControl software:

- 1 Visit [www.avid.com/account](http://www.avid.com/account) and log into your Avid account.

To create an account if you don't already have one, follow the instructions on the included EuControl Activation card (visit [www.avid.com/redemption](http://www.avid.com/redemption), click to select EuControl, then follow the on-screen instructions to create an account.

- 2 When you are logged into your Avid account, click Avid Software Activation and Download (under My Products).
- 3 On the Activate Product page, enter your EuControl Activation Code exactly as it appears on your EuControl Activation card (included in the Welcome packet) then click the Activate Product button.
- 4 Follow the instructions on-screen to complete your product activation and download the latest EuControl software for your workstation computer platform (Mac or Windows).
- 5 When download is complete, locate the EUCON\_WorkstationUnifiedInstall on your computer and double-click it to mount it (DMG on Mac) or uncompress it (ZIP for Windows), then launch the installer.
- 6 Follow the on-screen prompts until the Installer list is displayed (as shown at right). For a description of each option, select it (Mac) or hover the mouse over it (Windows only).

- 7 Select each option you want to install:


- To install EuControl software, select S1/S3/Dock/Control Artist Series.
- If you have already installed EuControl on your primary workstation and want to install onto an additional, external workstation, select EUCON Workstation (see [Connecting a Second Workstation](#)).

- 8 Click Continue (Mac) or Next (Windows), then click Install.

When reminded that a restart is required, click Continue Installation (Mac) or Yes (Windows).

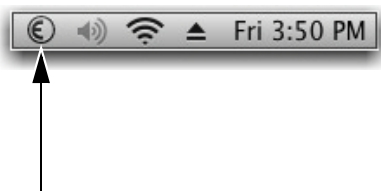
- 9 When installation is complete click Restart.

After your computer restarts, EuControl software launches automatically and is running when its icon (which is unlit until the Control app is connected) appears in the Menu bar (Mac) or the System tray (Windows).

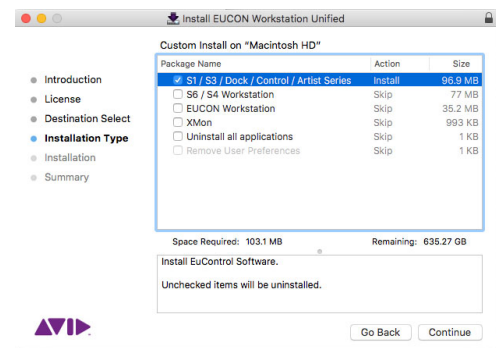
 On 10.14/"Mojave" (only) you might need to add Pro Tools and EuControl to the Privacy list in Mac OS System Settings.

**Mac** Wait up to 60 seconds. A lit EuControl icon in the menu bar indicates correct installation and your surface is attached.

**Windows** Wait up to 60 seconds. A lit EuControl icon appears in the system tray at the bottom of the screen. If you don't see the EuControl icon, it could be automatically hidden by Windows. Click on the small white arrow to show hidden icons.



Lit EuControl icon in the Mac menu bar (left) and Windows system tray (right)



Installing EuControl onto a primary workstation

10 If the lit EuControl icon does not appear, do any of the following:

- See [Add](#) to add the Dock manually.
- Restart EUCON Applications (see [Restart EUCON Applications](#) for more information).
- Shut down the Dock and your computer, then turn them on (Dock first, then the workstation computer).
- See [www.avid.com/Dock-Support](http://www.avid.com/Dock-Support) for the most current troubleshooting information.

11 Proceed to [Updating Dock Firmware](#).

**To uninstall items:**

1 Launch the installer

Items that are currently installed are selected (checked) and indicated as Installed.

2 Do the following:

- To uninstall specific component, make sure it is not selected (no check mark).
- To uninstall all EUCON applications, select **Uninstall all applications**.
- To uninstall all User Preferences, select **Uninstall User Preferences** (your appsets will not be removed).

3 Click Continue (Mac) or Next (Windows).

## AutoLaunch Settings

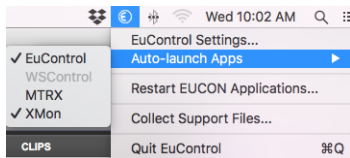
You can enable or disable auto-launch for EuControl, WSControl, and/or XMON using the new AutoLaunch selector.

**To configure AutoLaunch on Mac:**

1 Make sure EuControl or S6 WSControl is installed, then do the following:

**Mac** Click on the EuControl or WSControl icon in the menu bar.

**Windows** Right-click on the EuControl or WSControl icon in the System Tray at the bottom of the screen.



*EuControl Auto-launch Apps selector (macOS shown)*

2 From the Auto-launch Apps sub-menu, choose any of the following (you can enable more than one):

- EuControl (for the Dock, S1, S3, Avid Control, and Artist Series)
- WSControl (for S4/S6)
- MTRX
- XMON

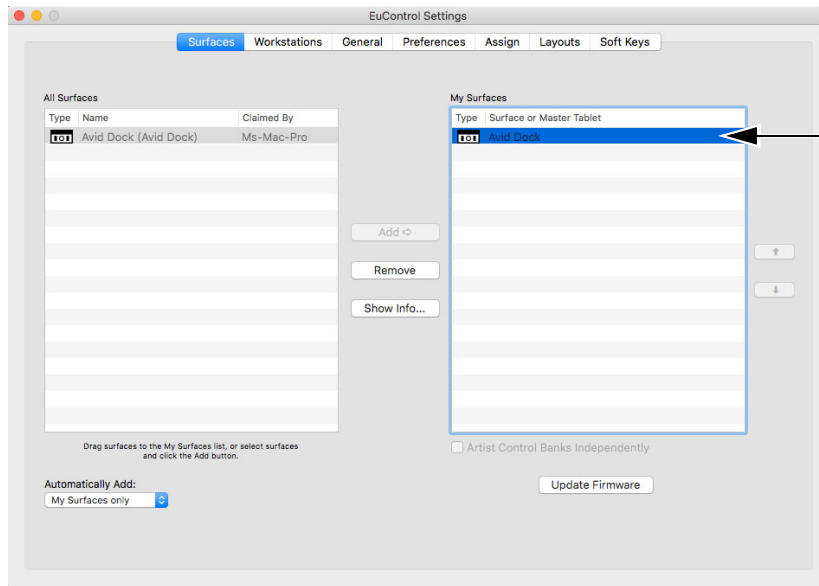
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## Updating Dock Firmware

After installing EuControl, make sure your Dock and other Avid media controllers are running the latest firmware. The firmware is provided within EuControl, so an Internet connection is not required.

### To update firmware:

- 1 Click (Mac) or double-click (Windows) the EuControl icon and select EuControl Settings.
- 2 If necessary, click **Surfaces** to display the Surfaces tab.
- 3 If the Dock is not listed in the My Surfaces list at right, click to select it in All Surfaces and then click Add (or, drag it from All Surfaces and drop it into the My Surfaces list).
- 4 Click Avid Dock in the My Surfaces list so it is highlighted.



### Surfaces tab

- 5 Click **Update Firmware**. If the Update Firmware dialog indicates that the surface is up to date, no further action is necessary.
- 6 If the firmware needs to be updated, follow the instructions in the Update Firmware dialog box to proceed, and make sure to observe the following guidelines when updating firmware:
  - Ensure that the Dock is connected to a trustworthy power source.
  - Do not power off the Dock during the update or attempt to interrupt the update.The status of the firmware update is shown in the EuControl dialog.
- 7 Click **Done** when the firmware update is complete, then proceed to [Enabling EUCON in Pro Tools](#).

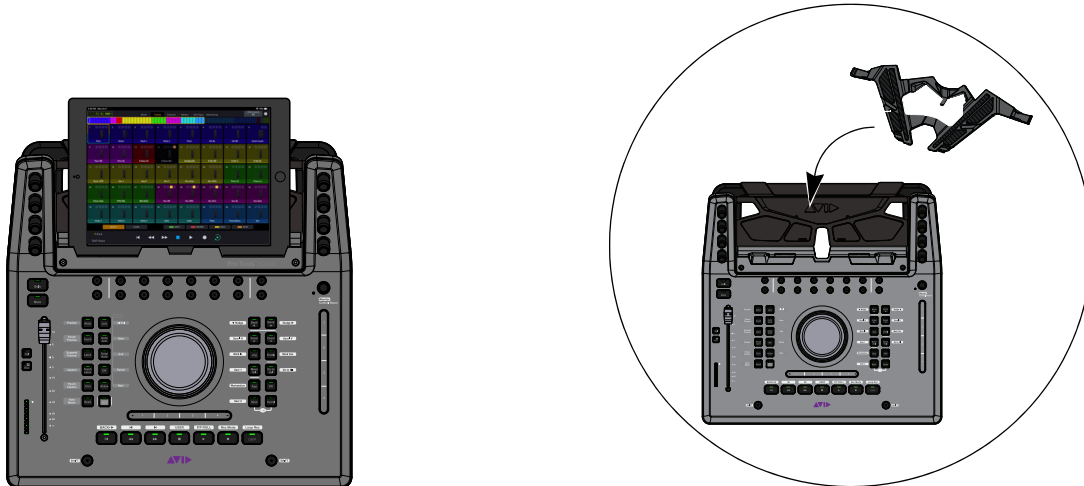
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## Installing and Connecting Avid Control

Before proceeding, make sure your tablet is running the most recent version of the Avid Control app (previously known as Pro Tools | Control), and that it appears in the My Surfaces list in EuControl. See the *Avid Control Guide.pdf* for instructions on installing and connecting the app onto supported iOS and Android tablets.

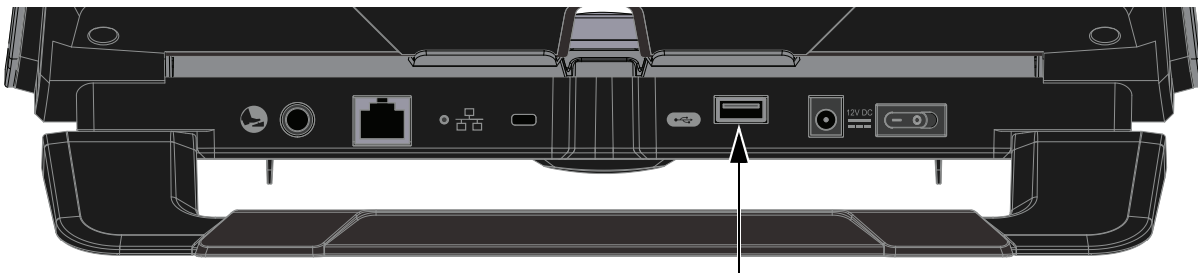
After you have installed the Control app and connected it to your network, place your tablet in the stand built into the Dock.

- The Dock comes with a Mini Riser pre-installed which increases the viewing angle for iPad Mini and similar tablets, and also accommodates iPad Air. The Mini Riser can be removed if not needed.
- If using an iPad Air, use a right-angle Lightning cable (not included) to keep the cable clear of the knobs.
- If using an iPad Pro 10.5-inch, you can order the [Pro Tools | Dock 10.5" iPad Pro Adapter](#) from the Avid Store.
- If using a larger tablet, the Control app supports portrait as well as landscape display mode.



*iPad mounted in Dock (shown at left) and removable Mini Riser (shown at right)*

To keep your tablet charged, connect your tablet to the USB port on the back of the Dock.



*USB port on the back panel of the Dock*

💡 *The back panel USB port is for charging and powering your tablet, only. Data communication with EuControl requires a Wi-Fi connection, Apple Camera Connection Kit and adapters (for iOS), or Samsung Galaxy Tab A SM-T590 USB 3.1 Type C to RJ45 Ethernet Adapter (or equivalent, for Android). For more information, see the *Avid Audio Control Guide.pdf*.*



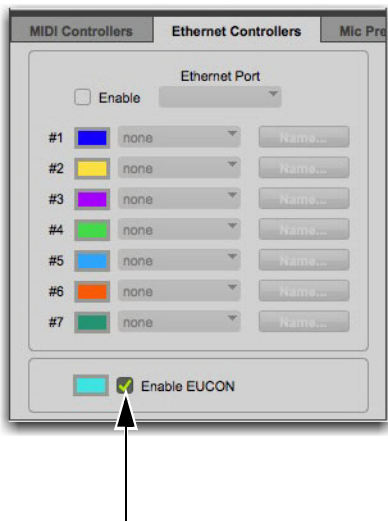
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## Enabling EUCON in Pro Tools

When you first connect your Dock, you must enable EUCON in Pro Tools, EUCON subsequently remains enabled in Pro Tools unless you disable it. To enable EUCON in other DAWs, see the documentation provided by the manufacturer.

### To enable EuControl in Pro Tools:

- 1 Launch Pro Tools. If the Dashboard dialog appears, close it.
- 2 Choose Setup > Peripherals, and click the Ethernet Controllers tab.
- 3 Select Enable EUCON.



Enable EUCON check box

**⚠** While Pro Tools is connected to a EUCON surface do not uncheck to disable and re-check to enable without a complete restart of all components (surfaces and Pro Tools computer) after disabling and before re-enabling.

- 4 Click OK. You do not need to configure any other Ethernet Controllers settings. These settings do not apply to EUCON. Pro Tools scans your system until it identifies attached EUCON-compatible hardware. When Pro Tools finishes scanning your system, your controllers are ready to use with Pro Tools.

**⚠** Before ever de-selecting Enable EUCON be sure to go to EuControl Settings > Surfaces and remove all attached surfaces.

- 5 Proceed to **Confirming EUCON**.

**💡** To learn how to configure EuControl for other EUCON-compatible applications see the *EUCON Application Setup Guide.pdf*.

---

## Confirming EUCON

To confirm installation and communication:

- 1 Make sure you have enabled EUCON.
- 2 Open a session if one is not already open.
- 3 Verify that the Tracks or Mixer view in the Control app shows the track names from the Pro Tools session.



*Avid Control app Tracks view showing the first 16 tracks in a session*

- In the Pro Tools Mix window, verify that the names of the tracks currently banked to the channel strip on the dock (or to strips on S1, S3 or other Avid control surface if your system includes one) are highlighted with blue-green borders.



*Pro Tools Mix window showing tracks currently banked to the S3 channel strips*

- 4 Proceed to any of the following:
  - To connect a second workstation computer, go to [Connecting a Second Workstation](#).
  - To connect a footswitch, go to [Connecting a Footswitch](#).

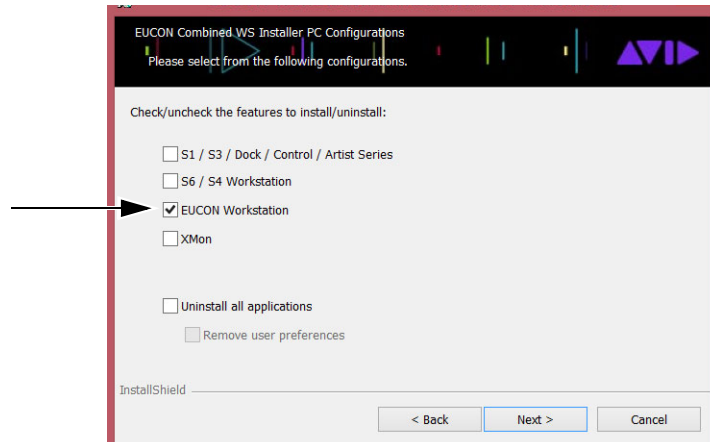
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## Connecting a Second Workstation

The Dock can control applications running on a second computer connected to the same network as the primary computer, referred to in this guide as a *workstation*. If EuControl is running on the same workstation as all your audio/video applications you can skip these instructions.

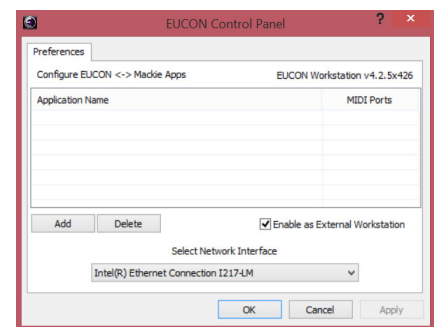
### To be able to control a second workstation:

- 1 Quit (Mac) or Exit (Windows) Pro Tools and any other EUCON applications running on any of your workstations.
- 2 Transfer the EUCON\_WorkstationUnifiedInstall file onto the second computer. After downloading, make sure the installer is mounted (DMG on Mac) or uncompressed (ZIP for Windows).
- 3 Double-click the Install EUCON Workstation Unified installer, then select the EUCON Workstation option and click Next.



*EUCON Workstation selected in EUCON Combined Installer*

- 4 When installation has finished, go to Spotlight (Mac) or Search (Windows), and type “MC Client” to locate the application, then launch MC Client.
- 5 On the primary workstation, do each of the following:
  - Open EuControl Settings, go to the Workstations tab, and click to enable **Enable External Workstations**. Follow the prompt and wait until EUCON applications restart. You must also manually relaunch your DAW.
  - Go to System Preferences > EUCON (Mac) or Control Panel > EUCON (Windows), click the Network Interface selector and choose the port used for your EUCON network connection (such as **Ethernet 1**).
- 6 On the secondary workstation, do each of the following:
  - Go to System Preferences > EUCON (Mac) or Control Panel > EUCON (Windows).
  - Make sure the Network Interface selector shows the correct network port for your EUCON connection.
  - If it is not already enabled, click to enable **Enable as External Workstation**. Follow the prompt and wait until EUCON applications restart. You must also manually relaunch your DAW.
- 7 On the primary workstation, open the EuControl Settings window by doing either of the following:
  - On Mac, click the EuControl icon on the taskbar and select **EuControl Settings**.
  - On Windows, double-click the EuControl icon in the system tray and select **EuControl Settings**. If you don't see the EuControl icon, it could be automatically hidden by Windows. Click on the small white arrow to show hidden icons, then double-click the EuControl icon.
- 8 In EuControl Settings, go to the Workstations tab.
- 9 Select your secondary workstation in the **All Workstations** list, then click **Add** to add it to the **My Workstations** list.



You can now switch between workstations by doing either of the following:

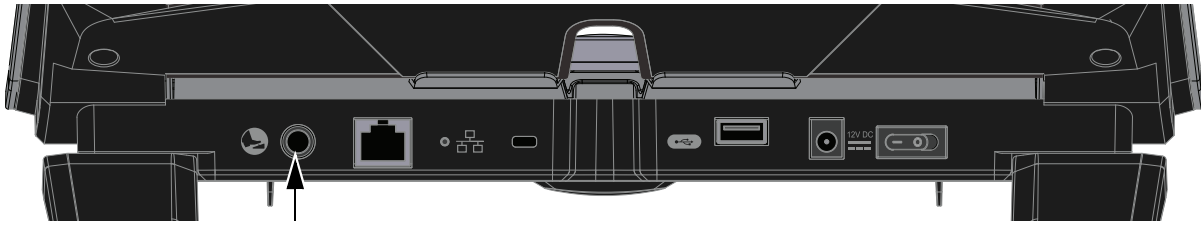
- On the Dock, S3, or other Artist Series media controller, press the **Workstation** switch. For example, on the Dock press **SHIFT+App/Workstation**.
- In the Workstations tab of EuControl Settings, select the desired workstation in the My Workstations list and click **Attach**. If you are using the Control app without any other Artist Series controllers, you must use this method to switch workstations.

See [Workstations](#) for information on the other features of the Workstations tab.

---

## Connecting a Footswitch

The Dock has a 1/4-inch footswitch input on the back panel, which can be used to punch in and out of recording in your DAW, or to control Talkback when a supported monitor solution is also connected (such as MTRX or XMON). See [Footswitch](#) for more information on configuring the footswitch.



Footswitch input on the back of the Dock

---

## Kensington Lock

The Dock provides a Kensington Lock to secure your unit.

---

## Powering-On Your System After Initial Setup

After the initial installation and setup, your system must be powered on in a specific order, as follows:

- 1 If connecting to a router, connect the Dock and any other Artist Series media controllers to the router, connect the router to the workstation computer, and power on the router.
- 2 If connecting directly, connect the Dock to the workstation computer.
- 3 Power on the Dock and any other Avid media controllers.
- 4 Once the Dock is finished initializing, power on the workstation computer.

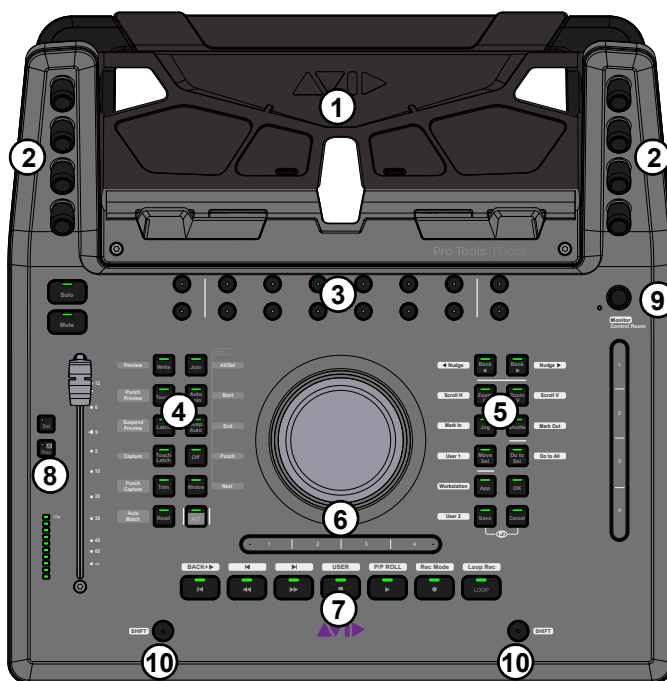


*If the Dock is not recognized by EuControl on your workstation computer (for example, because you powered the Dock on after powering on the workstation computer), click the unlit EuControl icon in the menu bar (Mac) or System tray (Windows) and choose **Restart EUCON Applications...** to relaunch EuControl and re-initiate the connection.*

# Dock Surface Controls Overview

This section provides an overview of the surface controls on the Dock when using it with the Control app and EUCON-compatible applications.

For audio workflows, see the *Using EuControl Surfaces.pdf*.



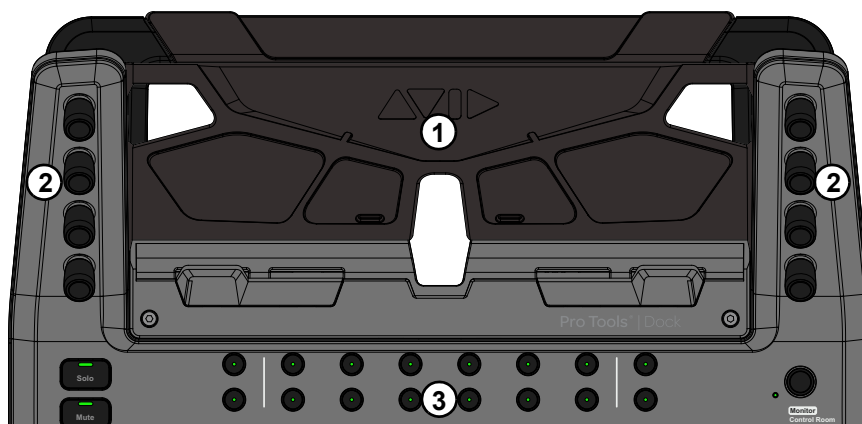
*Avid Dock top panel*

- |   |                                     |
|---|-------------------------------------|
| 1 – Tablet Stand                          | 6 – Wheel and Horizontal Touchstrip |
| 2 – Soft Knobs                            | 7 – Transport                       |
| 3 – Soft Keys                             | 8 – Channel Strip                   |
| 4 – Left Control                          | 9 – Control Room/Monitor            |
| 5 – Right Control and Vertical Touchstrip | 10 – Surface SHIFT                  |

---

## Tablet Stand

Provides a stand for securely mounting a compatible iOS or Android tablet (not included) running the Avid Control app. The Control app can be used in landscape (wide) or portrait (tall) mode. The included Mini-Riser increases the viewing angle for smaller tablets such as the iPad Mini, or it can be removed to fit larger tablets in the stand. The **Soft Knobs** surrounding the tablet stand correspond to controls on-screen in the app, as do the **Soft Keys** below the stand.




Tablet stand (1), Soft Knobs (2), and Soft Keys (3)

A back panel USB port lets you charge your tablet while in the Dock. This USB port is for charging, only, it is not a data/host connection.

---

## Soft Knobs

These eight touch-sensitive encoders provide parameter control over the currently focused knobset displayed in the Control app, such as EQ or Dynamics controls in Channel view, and pan controls in Mixer or Channel view. The Soft Knobs are dual-function encoders that can be rotated to select and adjust values, and pressed to toggle certain functions.

 The term “knobset” refers to different sets of parameter types, such as input, EQ, Dynamics, and sends.

Working with different knobsets from the Soft Knobs requires just a few simple steps:

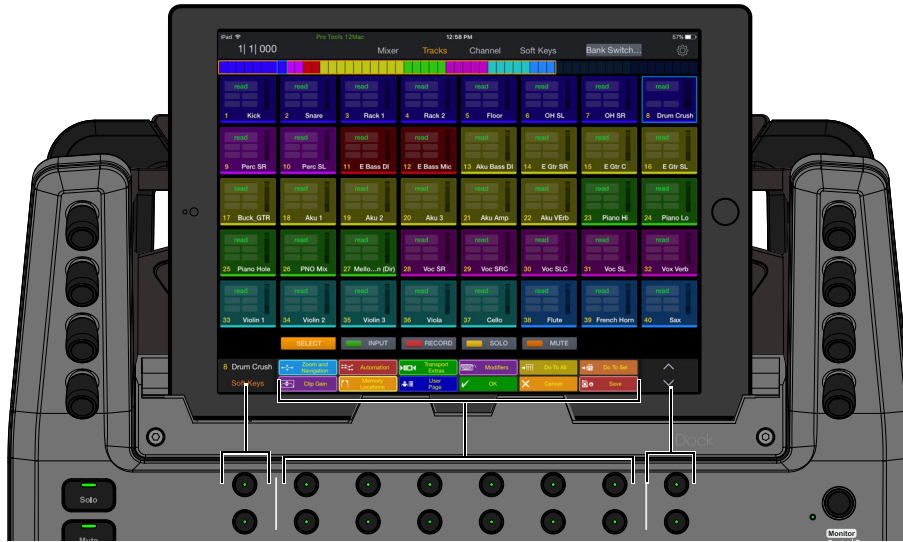
- 1 Select or attention a track, or select a function or parameter.  
For example, on the iPad use Channel view to attention a specific track and function. Or from an S3, press a Channel Encoder Assign switch to focus that function (such as **EQ**). The Control app displays available parameters for the track or function.
- 2 To navigate to or select a track parameter or other choice shown on the iPad screen, press the Soft Knob next to that choice.
- 3 To adjust a parameter shown on the iPad, rotate a Soft Knob. Rotating slowly adjusts in small increments (“fine” resolution); rotating faster adjust in larger increments.



Soft Knobs surrounding the Control app in Channel view, EQ selected

## Soft Keys

These sixteen switches engage the corresponding Soft Key assignment in the Control app. Default (factory) Soft Key assignments are available automatically, and you can customize assignments using the Soft Key Editor in EuControl Settings.



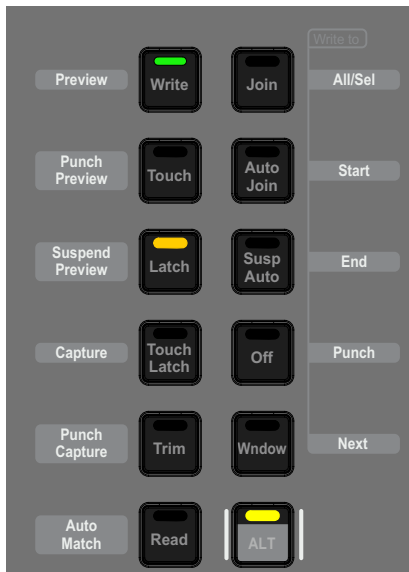
Soft Keys shown in Mixer view

In the default Pro Tools appset, the two Soft Keys at the far left are assigned to the **Fader** and **Soft Keys** buttons. The two Soft Keys at the far right are assigned to **^** and **v**, which scroll the displayed Soft Keys up or down, respectively. The twelve switches in the center are assigned to the Soft Keys shown across the bottom of the Control app screen.

 The 16 Soft Key switches on the Dock are separate from the Soft Keys view in the Control app, which provides multiple pages of Soft Keys, each with four rows of six Soft Keys. For more information Soft Keys, see the *Using EuControl Surfaces.pdf*.

## Left Control

These twelve switches provide dedicated automation controls.



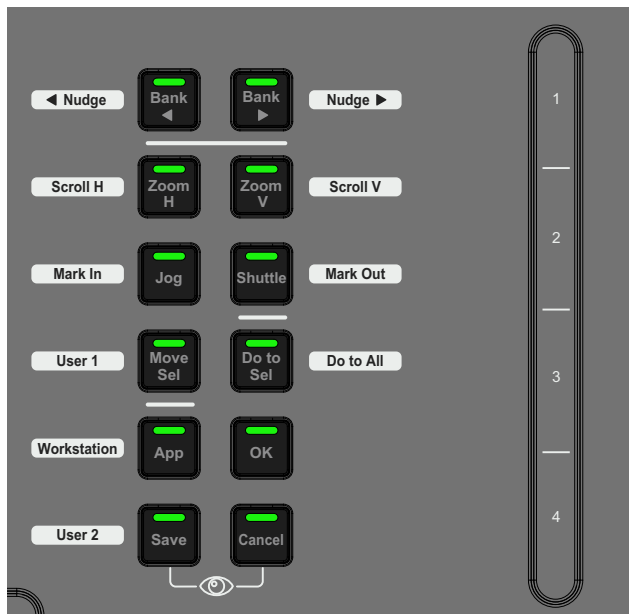
Primary switch functions include track Automation mode selectors such as **Write**, **Touch**, **Latch**, **Touch Latch**, **Trim**, **Read**, **Join**, **Auto Join**, **Suspend**, **Off**, and (Automation) **Window**. These switches let you select the corresponding Automation mode for the currently attentioned track, all selected tracks, or all tracks. By default, the switch LEDs in the Left Control section indicate track automation modes globally for the session. For example, if the session contains some tracks in Read and other tracks in Touch automation modes, the Read and Touch switch LEDs on the Dock are lit. You can instead have switch LEDs only indicate automation mode for the currently attentioned track using the **Dock Automation Mode Buttons Follow Attentioned Channel** setting.

Secondary switch functions, accessed by enabling the **ALT** switch, provide advanced automation commands including **Preview**, **Punch Preview**, **Suspend Preview**, **Capture**, **Punch Capture** and **AutoMatch**, as well as Write To... commands (**All/Sel**, **Start**, **End**, **Punch**, and **Next**). The **ALT** switch is a latching “page 2” switch that only affects the switches in the Left Control section. Using **ALT** lets you select advanced automation functions while still being able to access primary or secondary switch functions in other sections.

For complete information on how to assign track Automation mode, and how you can optimize switch and LED behavior, see [Working with Automation](#).

## Right Control and Vertical Touchstrip

These twelve switches include controls for navigation (such as **Bank** and **Nudge**), Wheel modes (such as **Jog**, **Shuttle**, **Zoom**, and **Scroll**), and utility controls (such as **OK**, **Cancel** and the **App/Workstation** switch).



The EUCON Show Me icon is shown between the Save and Cancel switches. Pressing **Save** + **Cancel** simultaneously shows Soft Key assignments in EuControl.

### Vertical Touchstrip

To the right of the switches is a vertical, continuous Touchstrip with four zones labeled **1**, **2**, **3**, and **4** from top to bottom. By default, these zones are assigned to the following functions:

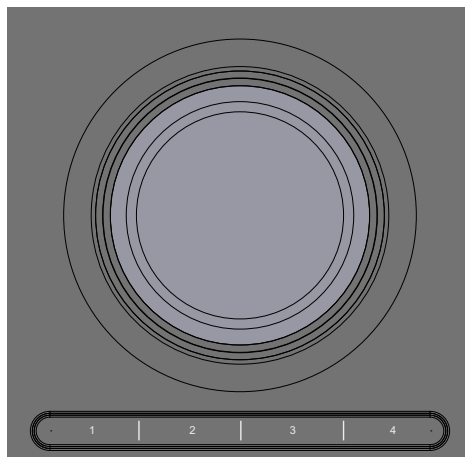
*Touchstrip (vertical) primary and SHIFT functions*

Zone	Primary Layer	SHIFT Layer
1	unassigned	Preferences
2	unassigned	Task Manager
3	unassigned	Workspace
4	unassigned	Video window

The primary layer functions are left unassigned so you can customize them however you choose.

For information on how you can customize the touchstrip, see [Touchstrip Soft Key Assignments](#).

## Wheel and Horizontal Touchstrip



The Wheel can be used to jog, shuttle, scroll, and zoom, mark in and out points, move selections, and adjust clip gain, as determined by the Wheel mode switches in the [Right Control and Vertical Touchstrip](#) section.

Below the Wheel is a horizontal continuous Touchstrip with four zones labeled **1**, **2**, **3**, and **4** from left to right. By default, these zones are assigned to the following functions:

*Touchstrip (horizontal) primary and SHIFT functions*

Zone	Primary Layer	SHIFT Layer
1	unassigned	Mix/Edit Window toggle
2	unassigned	Hide All Floating Windows
3	unassigned	Memory Locations Window
4	unassigned	System Usage Window

The primary layer functions are left unassigned so you can customize them however you choose.

For information on how you can customize the touchstrip, see [Touchstrip Soft Key Assignments](#).



## Transport

These seven switches provide basic Transport commands RTZ (Return to Zero), Rewind, Fast Forward, Stop, Play, Record, and Loop on/off in their primary layer, and extended Transport commands in the **SHIFT** layer.



The following table lists all the primary and secondary functions of the Transport switches.

*Transport switches, primary and SHIFT functions*

Primary Layer	SHIFT Layer
< (Return to Zero)	Back + Play
<< (Rewind)	Previous
>> (Fast Forward)	Next
□ (Stop)	User (assignable in EuControl)
> (Play)	Pre/Post-Roll on/off
○ (Record)	Record Mode
Loop (playback)	Loop Record

## Channel Strip

The Dock provides one channel strip with a **Solo** switch, a **Mute** switch, a 100mm motorized touch-sensitive fader, a channel select (**Sel**) switch, a Record Enable (**Rec**)/Automation Mode (**A**) switch, and a level meter.

### Solo

The **Solo** switch lights yellow when that track is soloed.

### Mute

The track is muted (off) when the strip **Mute** switch is lit, and is on (unmuted) when not lit.

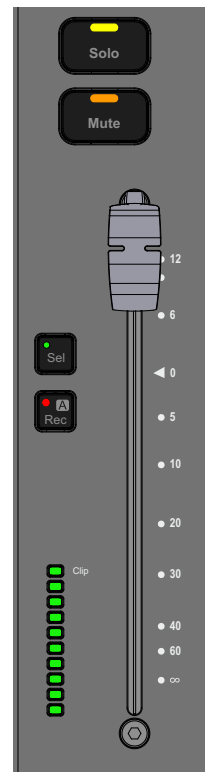
### Fader

The fader controls the level for the track assigned to the channel strip. It is motorized so it reflects changes made in the application, such as automation. It is also touch sensitive, which some applications use for automation.

- ◆ When the **Select by Touch** General preference is selected in the **General** tab of EuControl Settings application, touching a fader selects that track in the application and attentions it on that strip. This is the same as pressing the fader **Sel** switch.
- ◆ Holding down the Option (Mac) or Alt (Windows) key on your computer keyboard and touching a fader sets it to unity gain.
- ◆ Holding down Surface **SHIFT** and touching the fader also resets it to unity.



*On systems that include an S3 or other controller, the Dock fader ignores fader Flip.*



## Channel Sel and Rec/A Switches

The channel strip features channel **Sel** and **Rec/A** switches that operate as follows:

**Sel** Selects that track in the application, and *attentions* it.



*In Pro Tools and other applications, multiple tracks can be selected, but only one can be attentioned. In this case, the attentioned track is the last one selected.*

**Rec/A** Record-enables a track in the application.

- In Pro Tools, the **Rec** switch flashes red to indicate that track is enabled (armed) for recording, and is lit solid when recording is in progress.
- Pressing a lit **Rec** switch disables that track for recording.

**A (SHIFT + Rec/A)** Changes the automation mode for a track. The selected automation mode appears in the channel strip (Mixer view) and Track tile (Tracks view) on-screen in the Control app.

### Configuring the Rec/A Switch Priority

You can swap the default function of this switch in EuControl. When swapped, the default function (without **SHIFT**) changes the track automation mode, and the **SHIFT** function record enables the track. For more information, see [Rec/Auto Switch Press](#).

---

## Control Room/Monitor

This encoder defaults to Control Room level, and its **SHIFT** function to Monitor level in supported applications. The **Monitoring** page in the Pro Tools Control app lets you assign and manage monitor controls. The **Monitoring** page supports any hardware or software application with a EUCON Monitor, such as Pro Tools | MTRX, Avid XMON, Studio Monitor Pro 2, as well as Nuendo, Cubase, and Pyramix.

Main Level and Cut (mute) are also supported in Pro Tools without MTRX or XMON (requires Pro Tools 18.7 or higher) when you use the Enable EUCON Monitor feature. For more information, see the *Using EuControl Surfaces.pdf*.



---

## Surface SHIFT

Most switches have secondary functions that are shown next to each switch (such as **Bank/<Nudge**, where **<Nudge** is the secondary function). To access these secondary functions, use either of the two **SHIFT** switches located at the lower-left and lower-right sides of the Dock. **SHIFT** can be engaged momentarily or latched on.



Surface SHIFT switch

**To engage Surface SHIFT momentarily:**

- Press and hold the **Surface SHIFT** switch.

**To latch SHIFT on:**

- 1 Open EuControl Settings and navigate to the Preferences tab.
- 2 In the Miscellaneous section, enable Latching Shift.

# Appendix A: Specifications

All specifications subject to change.

**Module:** Avid Dock

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## Mechanical

### Avid Dock Mechanical Specifications

Parameter	Specification
Dimensions (L x W x D)	14.1 x 13.87 x 5.4 inches (height at back) 359 x 352 x 138 mm
Weight	4.17 lbs 1.89 kg
Power Requirements	2.5 A
Ethernet Port	1000-BaseT (Gigabit) Ethernet RJ-45

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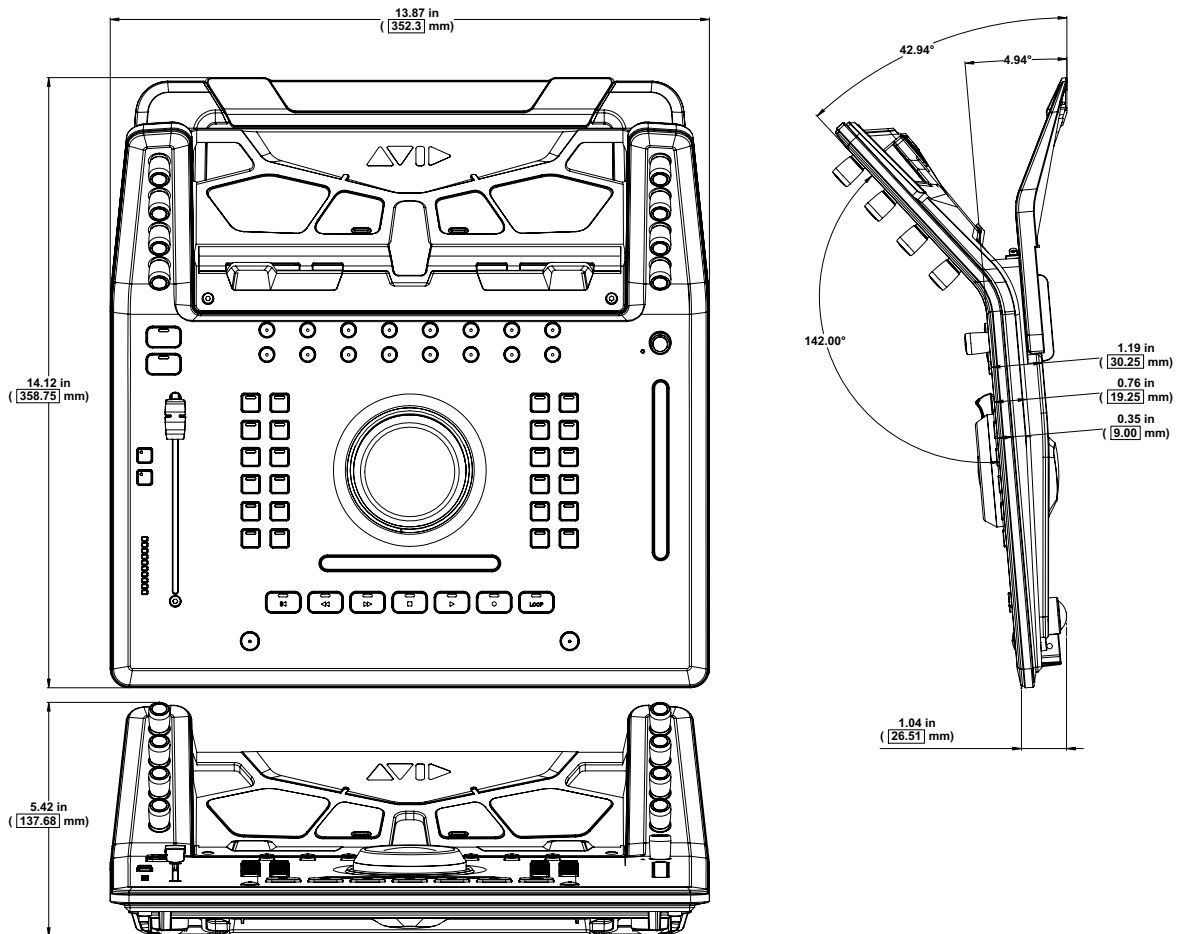
## Environmental

### Avid Dock Environmental Specifications

Parameter	Specification	Limit	Units	Condition/Comment
Storage Temperature	–18 to +60 deg C		deg C	0 to +140 deg F
Operating Temperature	+4 to +40 deg C		deg C	+40 to +104 deg F
Storage humidity range	5 to 95		%	Non-condensing
Operating Humidity Range	20 to 80		%	Non-condensing
Continuous Vibration (Storage only: non-powered transportation)	1		g RMS	Random spectrum

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## Dimensions



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## Test Mode

The Dock has a self-test mode that lets you test the fader, LEDs and knob touch-sensitivity. This self-test mode is similar to “Vegas Mode” on other control surfaces.

### To enable Test Mode on the Dock:

- 1 Power the Dock off.
- 2 Press and hold down both Bank switches (< and >) simultaneously while powering the Dock back on.


On the Dock, all LEDs light and cycle through their color range.

- Press any switch and you will see all LEDs change to the Yellow/White range.
- Test the touch-sensitivity of the knobs. Tapping a knob will switch the LEDs to the Yellow/White color range.
- Rotate the top-left knob to change the speed of the fader cycle.
- Touching the fader will cause it to stop cycling.

Note that not every LED will light up with certain colors. For example, in the Blue test the Write, Latch, and Trim LEDs (among others) will stay unlit. In the Yellow/White test some of the LEDs will appear Yellow and others appear White.

# Appendix B: Avid S3 Dock Link Kit

If you are using the Dock along with an S3, you can use the Avid S3 Dock Link kit (not included) to attach them to each other. The Link kit lets you attach the Dock to the left or right of S3 to keep them stable and aligned. You can install the Link Kit at any time.

 If you are using one or more S1s with the Dock you can use the S1 Link plate included with each S1. For more information, see the Avid S1 Guide.pdf.

## Installing the S3 Dock Link Kit

The following sections explain each of the steps required to install the Link Kit. The examples show an S3, but installation for S1 is similar.

- [Collecting the Required Items](#)
- [Getting Started](#)
- [Installing the Spacer Plates](#)
- [Attaching the Foot Bracket](#)
- [Installing the Link Plate](#)
- [Attaching the Dock to the S3](#)

### Collecting the Required Items

Installing the Link Kit requires the following additional items that are not included in the kit:

- #1 Phillips screwdriver.
- A padded surface large enough to be able to place the S3 face down.
- Two blocks to set the S3 on during installation. Both blocks should be at least 1-inch wide, 1-inch tall, and 8-inches long.

### Getting Started

To begin, unpack the contents of the Link Kit and then prepare the S3 for installation.

**To get started installing the Link Kit:**

- 1 Decide how you want to arrange your Dock and S3 (Dock to the left of S3, or to the right of S3).
- 2 Unpack the Avid S3 Dock Link bracket and other components, shown in the following figure.

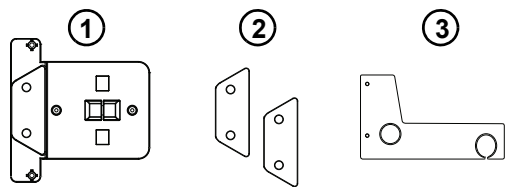


Figure 1. Link Plate, Spacer Plates, and Foot Bracket

In the following table, numbers refer to the figure, above.

#### Contents of the S3 Dock Link Kit

Number	Item
1	Link Plate
2	Spacer Plates (2x) with adhesive backing
3	Foot Bracket
not shown	Fasteners (2x Phillips, M3 x 12mm, flat head)

3 Turn the S3 over and slowly set it face down on a padded surface, being careful not to let the unit drop (this could damage the encoders and faders). The following is recommended:

- When turning the S3 over, orient it so that its back panel (with ports and connectors) is closest to you. If the front (with head-phone level control) is closest to you, the left and right sides will be reversed relative to when the unit is facing up.
- We strongly recommend using blocks placed at both ends of the unit when facing down, similar to the figure below, to prevent the unit from resting on its encoders and faders.

 *Instead of blocks, you can also use the foam packing included in the original S3 package.*

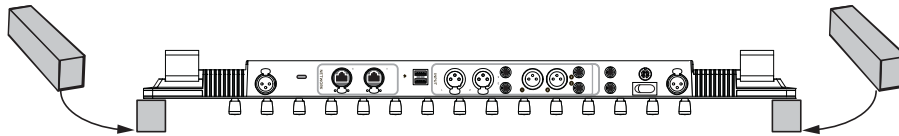


Figure 2. Placing the S3 on blocks to protect the encoders and faders

## Installing the Spacer Plates

To install the S3 Spacer Plates:

- 1 Take one of the Spacer Plates and remove its adhesive backing.
- 2 Making sure the adhesive backing is oriented towards the S3, align the holes in the Spacer Plate with the two fasteners on the underside of the S3, and attach the Spacer Plate to the left or right of the S3 as shown below.

Two Spacer Plates are included so that you can attach one to both the left and right sides of S3 to simplify re-arranging the units.

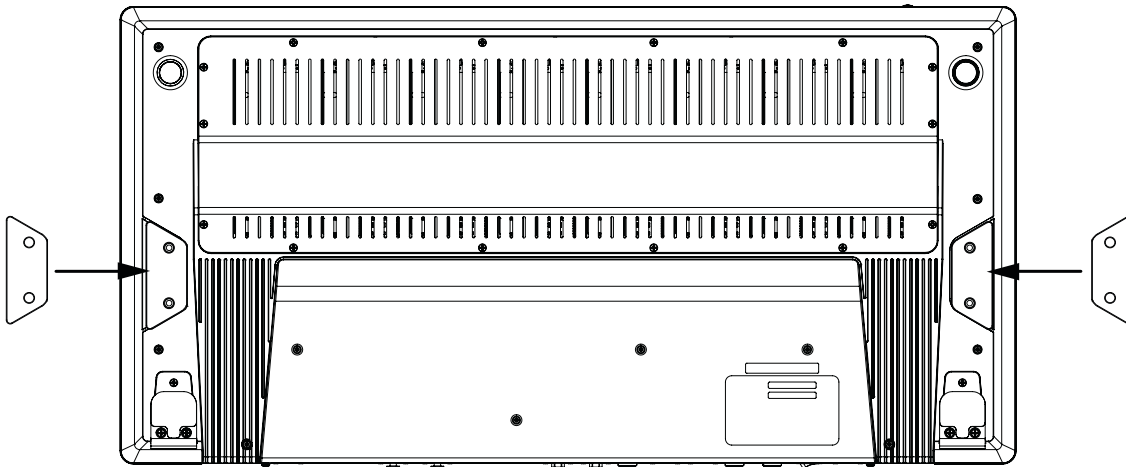


Figure 3. Spacer Plates installed on both the left and right sides

## Attaching the Foot Bracket

Next, attach the Foot Bracket to the front corner of the underside of the S3. The figures below show the Foot Bracket being installed to have the Dock to the right of the S3 (when turned right-side up for use). If you want the Dock to the left of the S3, the basic steps are the same. The Foot Bracket is reversible and can be attached to either side of the S3.

### To install the Foot Bracket:

- 1 Using a #1 Phillips screwdriver, remove the two screws indicated below, as appropriate for which side you want the Dock.

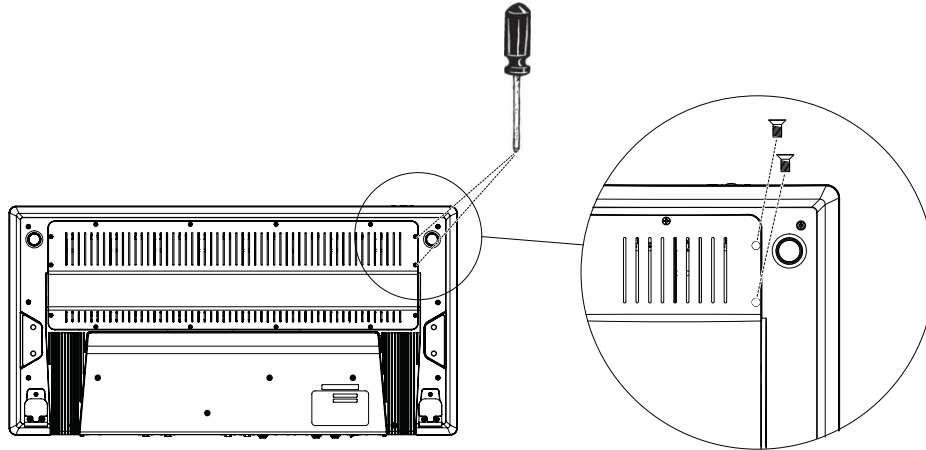



Figure 4. Removing screws from the S3

- 2 Attach the Foot Bracket to the S3 by orienting it as shown below.
  - Place the hole in the Foot Bracket over the foot of the S3 as shown below, then align the bracket with the receiver holes for the screws you removed previously.
  - Secure the Foot Bracket to the S3 using the included M3 x 12mm fasteners.

 *If you have a case in which you pack your S3 for travel, or if you expect to alternate which side you want to have the Dock, you do not need to secure the Foot Bracket to the S3 with fasteners. Just keep in mind it can fall off when lifting the S3.*

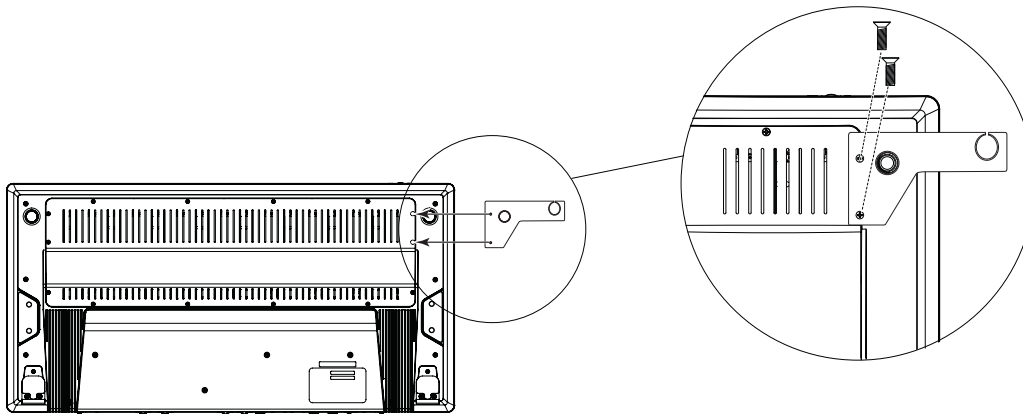


Figure 5. Attaching the Foot Bracket to S3

## Installing the Link Plate

The Link Plate is held magnetically to the underside of the S3.

### To install the Link Bracket:

- Orient the Link Plate and align its pins with the holes in S3 as shown below (1 in Figure 6), then place it against the underside of the S3 (2 in Figure 6).

The bracket is magnetic and requires no fasteners to attach it.

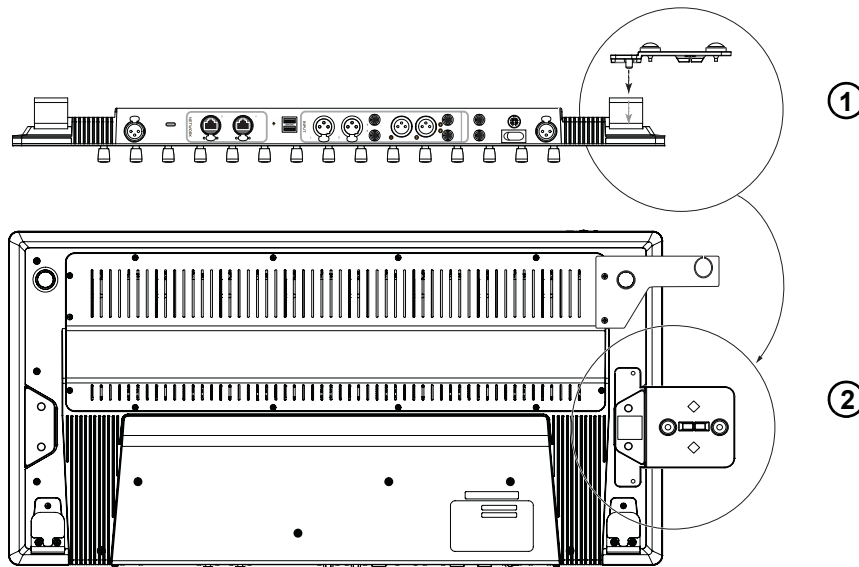


Figure 6. Attaching the Link Plate to S3

## Attaching the Dock to the S3

With the Foot Bracket and Link Bracket attached to the S3, you are ready to turn the S3 back over and attach the Dock.

### To attach the Dock to S3:

- 1 Turn the S3 over so it is once again facing up.
- 2 Bring the Dock next to the S3 on the side where you installed the Link Kit, and line up the front foot of the Dock with the receiving hole on the Foot Bracket.
- 3 Set the Dock down so its front foot rests in the Foot Bracket, and its notches are seated fully on the on the short pins and blocks of the Link Plate.

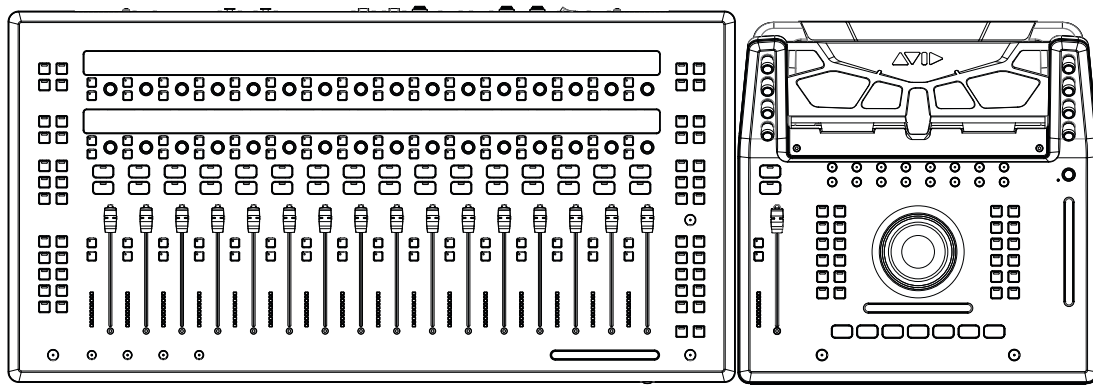


Figure 7. S3 and Dock, linked



# Appendix C: Compliance Information

Model Name: Avid Dock

Model #: 9100-65779

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## Environmental Compliance

### Disposal of Waste Equipment by Users in the European Union



This symbol on the product or its packaging indicates that this product must not be disposed of with other waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city recycling office or the dealer from whom you purchased the product.

### Proposition 65 Warning



WARNING

This product can expose you to chemicals including Pb and Pb compounds, which is known to the State of California to cause cancer and birth defects or other reproductive harm.

For more information go to [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov).

### Perchlorate Notice

This product may contain a lithium coin battery. The State of California requires the following disclosure statement: “Perchlorate Material – special handling may apply, See [www.dtsc.ca.gov/hazardous waste/perchlorate](http://www.dtsc.ca.gov/hazardous%20waste/perchlorate).”

### Recycling Notice



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## EMC (Electromagnetic Compliance)

Avid declares that this product complies with the following standards regulating emissions and immunity:

- FCC Part 15 Class B
- EN 55022 Class B
- EN 55024
- AS/NZS CISPR 22 Class B
- CISPR 22 Class B

## FCC Compliance for United States

### *Radio and Television Interference*

#### **Communication Statement**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or locate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any modifications to the unit, unless expressly approved by Avid, could void the user's authority to operate the equipment.

## Australian Compliance



## Canada ICES-003 Compliance

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

## Korea Class B EMC Compliance

이 기기는 가정용 (B 급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

## Japan VCCI B Compliance

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

## CE Compliance (EMC, Safety and RoHS)



Avid is authorized to apply the CE (Conformite Europeenne) mark on this compliant equipment thereby declaring conformity to EMC Directive 2014/30/EU, Low Voltage Directive 2014/35/EU and RoHS Directive 2011/65/EC.





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